

**Sewer Rule No. 1**  
**DEFINITIONS**

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**General Terms:**

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**Business Day:** Monday through Friday, excluding federal or state holidays.

**Date of Presentation:** The date upon which a bill or notice is mailed or delivered by the utility to the customer of record.

**Main Extension:** The extension of sewer mains beyond existing facilities in accordance with a provision of the rule applicable to main extensions filed as part of these tariff schedules.

**Public Utilities Commission:** In these rules the word "Commission" or words "Public Utilities Commission" shall be construed to mean the Public Utilities Commission of the State of California.

**Tariff Schedules or Tariff Schedule Book:** The entire body of effective rates, rentals, charges, rules, and sample forms collectively, as set forth herein.

**Tariff Sheet:** An individual sheet of the tariff schedule book.

**Utility:** The public utility named herein.

**Water Shutoff Protection Act:** Chapter 6 (commencing with Section 116900 and ending with Section 116926) of Part 12 of Division 104 of the Health and Safety Code.

**Terms relating to recipient of service:**

**Applicant:** The person, association, corporation or governmental agency applying for sewer service.

**Customer:** Any person, association, corporation or governmental agency supplied, or entitled to be supplied, with sewer service by the utility for compensation. Unless the property receives both water and sewer service from the Utility, only the property owner may open an account for service and be the customer of record.

**Customer of Record:** The person, association, corporation, or governmental agency who is obligated to pay the bill.

**Customer With Disabilities, or Customer With Medical Condition:** Any residential customer whose health or physical condition may qualify him/her for special consideration under Rule No. 11.B.1.e (Residential Health and Safety Exception) or 11.B.1.j (Third-Party Representation).

**Occupant:** Any adult person demonstrably residing on premises actively served by the utility. However, account information can only be discussed with the Customer of Record or their authorized representative.

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(To be inserted by utility)  
Advice Letter 01-S  
Decision

Issued By  
Greg A. Milleman  
Vice President

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**Older Adult Customer:** Any residential customer who is age 62 or over may qualify for special consideration under Rule No. 11.B.1.j (Third-Party Representation).

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**Terms relating to location of service:**

**Customer's Lateral:** That portion of the service line extending from the building to a point of connection with the utility's lateral.

**Main:** A sewer line owned, operated and maintained by the utility to transport sewage, but does not include service line.

**Premises:** The integral property or area, including improvements thereon, to which sewer service is, or is to be, provided.

**Point of Connection:** That point at which a line owned by a customer connects with a line owned by the company.

**Pump Tank:** Customers pump station required to deliver customers sewage to utility's main.

**Service Address:** Address of the property to which sewer service is provided.

**Service Connection:** The point of connection of the customer's piping or ditch with the meter, service pipe, or ditch owned by the utility.

**Service Line:** A sewer line which connects the plumbing system of the building to the main.

**Service Pipe:** The connection between the utility's mains and the service connection, including all of the pipe, fittings, and valves necessary to make the connection.

**Sewer Line:** A pipe or conduit for carrying sewage.

**Utility's Lateral:** That portion of the service line extending from the main to a point of connection with the customer's lateral; a cleanout may be included near to the point of connection.

**Terms relating to type of service:**

**Commercial Service:** Sewer service to commercial, business and institutional premises including, but not limited to, offices, stores, markets, hotels, motels, dormitories, automobile trailer parks or courts, service stations, schools, churches, hospitals, convalescent homes, and other similar types of facilities.

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**Flat Rate Service:** Service for which the charges are based upon the types and numbers of units served.

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**Industrial Service:** Sewer service to any premises used for manufacturing, processing or other industrial purposes which discharge waste, sanitary waste and sewage by reason of the manufacturing processing or other industrial purpose involved, or discharges chemicals or putrescent.

**Irrigation Service:** Provision of water for commercial agricultural, floricultural, or horticultural use and billed under distinct irrigation rate

**Metered Service:** Service for which the charges are based on measured quantities of wastewater carried from the premises, or collated from measured quantities of fresh water delivered to the premises.

**Multiple Family Dwelling Service:** Sewer service to any premise designed, improved or used as a residence for two or more families living independently of each other in two or more structurally joined dwelling units with separate entrances; this term shall include apartment houses and duplexes, but it shall not include hotels, motels, dormitories, or similar structures.

**Nonresidential Sewage:** The liquid wastes from industrial manufacturing processes, trades, businesses or other sources as distinct from residential sewage.

**Reclaimed Water Service:** Provision of treated wastewater for commercial, agricultural, industrial or other use.

**Residential Service:** Water service to a residential connection that includes single family residences, multifamily residences, mobilehomes, including, but not limited to, mobilehomes in mobilehome parks, or farmworker housing.

**Residential Sewage:** Water borne wastes of the nature and concentrations as may ordinarily be expected from household use.

**Single Family Residential Service:** Sewer service to a premise designed, improved, or used as a residence for one family and a caretaker, senior unit or guest house, and no other purpose.

**Temporary Service:** Sewer service which is usually supplied for a limited duration to provide sanitation facilities for construction purposes and emergency situations.

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